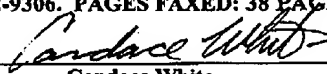


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**In re United States Patent Application of:****Applicant: HESTER, Rex R.****Application No.: 09/411,663****Date Filed: October 4, 1999****Title: ENABLING QUALITY VOICE
COMMUNICATIONS FROM
WEB PAGE CALL CONTROL****Docket No.: 4253-101****Examiner: Thien D. TRAN****Art Unit: 2665****Conf. No.: 8627****23448****FACSIMILE TRANSMISSION CERTIFICATE****Fax No.: (703) 872-9306**

I hereby certify that this document is being filed in the United States Patent and Trademark Office, via facsimile transmission to Mail Stop AF, Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450, on August 16, 2004, to United States Patent and Trademark Office facsimile transmission number: (703) 872-9306. **PAGES FAXED: 38 PAGES**


Candace White**August 16, 2004****Date****AMENDMENT RESPONDING TO JUNE 16, 2004 OFFICE ACTION IN U.S. PATENT
APPLICATION NO. 09/411,663**

Mail Stop AF
Commissioner for Patents
PO Box 1450
Alexandria, VA 22313-1450

Sir:

This responds to the June 16, 2004 Office Action in the above-identified application.

Please amend the specification as set out in Section I (Amendment of the Specification) hereof.

Please amend the claims as set out in Section II (Amendments of the Claims) hereof.

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Remarks addressing the substance of the Office Action and the amendments effected herein are set out in Section III (Remarks) hereof.